Information and Assistance for Members Facing Organizational Change and Layoff

Receiving notice of organizational change or layoff can be extremely stressful. Your Union is here to help you understand your rights and options. We can provide you with information and support to assist you during this difficult time.

Each person’s situation will be different, and members need to decide on the options best for them in their personal circumstances. It is important to read your letter of notice carefully and consult with your Union Representative to fully understand your rights and options.

Please note, any time an “article” or “schedule” is referenced, it’s in relation to the USW 1998 Staff-Appointed Collective Agreement which is available on the USW 1998 website.

**IMPORTANT TERMS**

**Organizational Change** is defined in our Collective Agreement as the result of “budget cuts, departmental reorganizations, the introduction of new technology, or other factors” that results in “the elimination of one (1) or more positions, or the involuntary reduction of an employee’s appointment by twenty (20) percent or more.” (Article 12:05)

This means management is making changes in your department that can include new reporting structures, jobs being eliminated, and jobs being created.

**Indefinite Layoff** means that a position is being eliminated. (Article 12:07b)

**Notice Period** is the time between when you are told of an organizational change or layoff and the time that it’s implemented. You are paid during this time. You receive six weeks’ notice of organizational change (Article 12:05b) plus 12 weeks’ notice of layoff (Article 12:07b). In most cases, people continue working during the layoff notice period, but, in some cases, you may not be required to report to work during the full notice period.

**Redeployment Pool** is a safety net for members who are facing organizational change and layoff. This is a pool of USW University of Toronto Staff-Appointed members whose positions have been affected by layoff. Members in the pool have preference over other applicants when applying for USW UofT Staff-Appointed jobs classified at or below the level of their pre-layoff position. (Article 12:10b)

**Severance** is payment you receive for severing your ties with the University. Employees who have received a notice of layoff can choose between ceasing employment with the University and taking an enhanced severance package (Article 12:10a) or continuing in the redeployment pool past their layoff date and applying for available positions at the University with priority status (Article 12:10b).

After their layoff date, members of the redeployment pool have the option to exit the pool at any time and take their remaining regular severance payment (Schedule I). If the employee has not found a position by the end of 24 months in the pool, they are then entitled to receive their...
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regular severance payment. The amount of severance paid is determined by years of service and time spent in redeployment. A copy of the Severance Schedule (Schedule I) is available at the end of this document.

UNDERSTANDING THE PROCESS

Organizational Change Notice Periods (Article 12:05, or 12:06 for Grant-Funded Positions)

Members affected by an organizational change will receive a minimum of six weeks’ notice prior to the issue of a 12-week notice of layoff (for a total of 18-weeks’ paid notice). From the date of your notice, you are in the Redeployment Pool and can start applying for other jobs with preference.

Redeployment Pool Status (Article 12:10b)

When you are in the Redeployment Pool, you can apply for any job posted in the university, however you only have preference for jobs in the USW UofT Staff-Appointed unit that are at your pay band or lower.

Redeplacement preference means you need to be “qualified” and able to do the job with a two-month training and familiarization period. In situations where there is more than one qualified redeployment candidate for a position, the employee with the most seniority will have preference.

• When you apply to positions at higher pay bands, you must be the “most qualified” candidate.

• When applying for USW UofT Staff-Appointed positions, indicate in your application that you’re in the redeployment pool.

• An HR Generalist will attend your job interviews and can give you feedback afterwards, upon request.

• If you get a new position, there is a two-month window in which you can opt to return to the pool, or management can opt to send you back to the pool (Article 12:04c)

• If, after your layoff date, you apply for a position for which you have redeployment pool status and decline the job offer, you are deemed to have quit and are terminated (Article 12:12).

  • If you have a job interview and then you have second thoughts about taking the position, you should withdraw your application prior to receiving an offer.

  • If you’ve already received the offer, you can take the job and exercise your option to return to the pool within the two-month window (Article 12:04c).
If New Jobs Are Being Created in the Organizational Change (Articles 12:05e and 12:06e)

In many cases, new jobs are being created in an organizational change and you will have the option to apply for them. The deadline to apply to any new position will be at least seven working days after employees are informed of the organizational change. If a new job is at or below your pay band, you will have preferred hiring status for it, along with the other people losing their jobs in the organizational change who are at or below the pay band of the new job.

If these positions are not filled by employees facing layoff, other employees in the department can apply. If someone from your department gets one of the new positions and that creates a new vacancy in the department, this vacancy is now open to applicants who are facing layoff and those applicants will have preferred status if the position is at or below their pay band. Any of those jobs not filled by applicants with preferred status will be posted to other employees in the department before being posted University-wide.

If a new job is at a higher pay band than you are in, you can apply but you won’t have preferred status. There may be other employees losing their jobs who may have preferred status. New jobs for which no one facing layoff has preferred status are posted to the entire department.

If there are no applicants, or none are selected, the position(s) will be posted to the USW job board (Article 12:04).

Layoff Notice Period (Article 12:07b)

If you are not successful in getting another job in the six-week organizational change notice period, you will receive an additional 12 weeks’ paid notice of layoff before your position is eliminated.

This provides for a total of 18 weeks’ paid notice (six weeks for organizational change, plus 12 weeks for layoff) before you are out of a job. At the end of the 12 weeks’ notice period, you’ll need to decide between taking termination and enhanced severance or continuing your time in the Redeployment Pool (See Understanding Your Options).

If you are laid off as a result of organizational change, during the 12 weeks of layoff notice you are permitted to take up to seven days off work with pay for training and/or job search purposes. If you request to use these days and your manager is unable to approve the paid time off prior to the end of your notice period, you shall receive pay in lieu of any unapproved time up to a maximum of seven days (Articles 12:05g and 12:06g).

**INFORMATION YOU SHOULD RECEIVE**

Your Notice of Organizational Change Letter will include:

- Reasons for and the nature of the organizational change
• Indication that you are now in the Redeployment Pool
• Whether or not new jobs are being created
• Information on any new job(s) being created, including:
  o Deadline to apply for any new job(s) created
  o Job description(s)
  o Organizational chart
  o Core duties, responsibilities, and qualifications required for the position(s)

Your Notice of Layoff Letter will include:
• Date of your layoff
• Your years of service
  o Note: If you worked in the same position as part of the Casual bargaining unit immediately prior to starting in the Staff-Appointed unit at a minimum of 40% FTE, that service should be counted as part of your severance calculations.
• Your continued redeployment status for the 12-week notice period
• Your options to:
  o Stay in the redeployment pool after your layoff date, or
  o Accept termination and enhanced severance
• Information on continuing benefits after your layoff date

UNDERSTANDING YOUR OPTIONS

At the end of your 12-week layoff notice period, you must select one of two options: remain in the redeployment pool or opt for enhanced severance and leave the university.

Option A: Remain in the Redeployment Pool (Article 12:10b)
• From your first day on layoff, you have up to 24 months of redeployment pool status and six months of access to career transition services (Article 12:05f).
• You continue to apply for jobs with redeployment preference for positions at your pay band or lower.
• If you get a term position of one year or less while in the pool, your remaining time in the
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pool will stop while in the position. Four weeks before the end of the term position, you will have redeployment pool status again so you can begin applying for other positions.

- At the end of the term, if you choose to go back into the pool, you will resume the remainder of your pool time at the pay band of the job you were initially laid off from. If you began the term position prior to the end of your six months’ access to career transition services, you may use any remaining weeks.

- As an employee in the redeployment pool who accepts a term position of greater than one year at the University, you will receive a new notice of layoff 12 weeks before the end of the term.

  - Note that severance calculations and redeployment status would be based on the pay band of the higher pay band position, whether that’s the position you were initially laid off from or the new term position.

- If you have not found another job at the University, you can opt out of the pool and take severance at any time. Depending on your seniority, the amount you receive drops at six months, 12 months, and 12+ months. These amounts will be listed in your layoff letter.

  - If you worked in the same position as part of the Casual bargaining unit immediately prior to starting in the Staff-Appointed unit at a minimum of 40% FTE, that service should be counted as part of your severance calculations.

- While in redeployment, you may continue coverage for some or all of your health care benefits for up to six months if you pre-pay the employee share of the premiums. You can extend these an additional nine months if you pay both the employee and employer share of the premiums (Article 12:10b).

- While in redeployment, you may continue to accrue pensionable service for up to six months if you pre-pay the employee share of the pension contributions. You can extend these an additional nine months if you pay both the employee and employer share of the pension contributions (Article 12:10b).

  - Note that in some situations, the value of the University’s pension contributions for six months will be worth more than the difference between enhanced severance and the severance you receive after being in the pool for six months. You can consult ESS to calculate the value of the University’s pension contributions over six months (under Benefits).

- While in redeployment, you can continue to qualify for the tuition fee waiver for dependents and educational assistance provisions, including School of Continuing Studies (Article 12:10b).

  - Note that this does not apply to the 50% tuition reimbursement for courses taken outside the University.

- After your layoff date you do not receive any salary. You should apply to Employment
Insurance (EI) as soon as soon you stop working through Service Canada. Delays could cause you to lose benefits. The University will automatically issue your Record of Employment (ROE) electronically to Service Canada 5–15 days after your final pay.

- While in redeployment, you can work as a casual or outside the University without any change of your redeployment status. You can apply to UTEMP for short-term staffing opportunities.
  - Note that if you are receiving Employment Insurance (EI), you can work while on EI, but you must report income and it may impact the amount you receive.

Option B: Take Enhanced Severance and Termination (Article 12:10a)

- Your severance is tied to your years of service (Schedule I) and will be clearly noted in your layoff letter.
  - If you worked in the same position as part of the Casual bargaining unit immediately prior to starting in the Staff-Appointed unit at a minimum of 40% FTE, that service should be counted as part of your severance calculations.

- You may continue coverage for some or all of your health care benefits for up to three months if you pay both the employee and employer share of the premiums (Article 12:10d).

- Any outstanding vacation will be paid.

- You can use career transition services for up to three months (Article 12:11).

- You cannot re-apply to a position at the University until your weeks of severance have passed (i.e., if you receive ten weeks’ severance pay, you must wait ten weeks before applying to other jobs at the university as an external candidate).

UNDERSTANDING YOUR RIGHTS

- If you are laid off from a continuing job because of an organizational change, you have a right to 18 weeks’ paid notice (six weeks’ org change notice + 12 weeks’ layoff notice) before you are laid off and before you need to make any decisions between taking enhanced severance or staying in the Redeployment Pool (Articles 12:05 and 12:06).

- If you are laid off from an externally funded research grant position and the elimination of your job is due to the reduction or elimination of research funding, you have a right to 12 weeks’ paid notice before you are laid off and before you need to make any decisions between taking enhanced severance or staying in the Redeployment Pool (Article 12:06).

- You have a right to meet with your Union representative immediately after you receive your notice (Article 12:09).
• You have a right to **accurate information regarding the organizational change and layoff** (See [Information You Should Receive](#)).

• You have the right to career transition services during the organizational change and layoff notice periods, plus an additional six months’ access if you stay in the pool following your layoff date. This includes career counselling, training support, resume preparation, and external job search support (Article 12:11).

• Upon request, you have the right to a **skills assessment** facilitated by Human Resources (Articles 12:05f and 12:06f).

• If you are laid off as a result of organizational change, during the 12 weeks of layoff notice you are permitted to take up to **seven days off work with pay for training and/or job search purposes**. If you request to use these days and your manager is unable to approve the paid time off prior to the end of your notice period, you shall receive pay in lieu of any unapproved time up to a maximum of **seven days** (Articles 12:05g and 12:06g).

• Upon request, you have the right to a **letter of employment** within two weeks of receiving your notice of layoff (Article 12:08).

• You enter the redeployment pool from the day you receive your notice of organizational change and have the right to **an additional 24 months in the redeployment pool** following your layoff date if you **do not choose termination and enhanced severance**. While in the redeployment pool, you have preference for positions at your pay band or lower if you meet the **minimum** qualifications (vs. having to be the **most** qualified candidate) (Article 12:10b).

• You have the right to have a **Human Resources representative in any job interview where you have redeployment status**. Upon request, you have the right to **feedback from the HR representative** on the interview (Article 12:10b).

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**FILING GRIEVANCES**

If the University has **violated the organizational change or layoff provisions of the Collective Agreement**, you have the right to file a grievance. These grievances are a challenge to argue and win but, if you think the University has violated the Collective Agreement, you should speak with a **Union Representative** to assess your options.

If you apply for jobs (with or without preferred or redeployment pool status) and you are **not interviewed**, but you feel that you meet the minimum qualifications for the position, you can contact the recruiter for that position or ask the Union to contact them on your behalf to find out why you weren’t interviewed. If the **explanation as to why you were not granted an interview is not satisfactory** or you have reason to believe that the University has violated the interviewing provisions of the Collective Agreement, you should speak with a **Union Representative** about filing a grievance.
If you are interview for a position, but not hired, you should request feedback from the HR Generalist in the interview regarding your interview and any test results. If, after receiving feedback, you still feel that you should have been hired for the position and you have reason to believe that the University has violated the hiring provisions of the Collective Agreement, you should speak with a Union Representative about filing a grievance.

**SPECIAL CIRCUMSTANCES**

**Members on Pregnancy, Primary Caregiver / Adoption, or Parental Leave**

For members who receive notice of organizational change while on a Pregnancy, Primary Caregiver / Adoption, or Parental Leave, the six-week period of notice shall not take effect until you are finished your leave (Articles 12:05b and 12:06b).

**Members on Sick Leave and Long-Term Disability (LTD)**

Members on short-term sick leave can receive notice of organizational change and lay-off.

Members on Long-Term Disability (LTD) can receive notice of organizational change while on leave but notice of layoff is not implemented until they are medically cleared to return to work. Then they start their 12-week paid notice period. Normally, members on LTD will be eligible to apply for any new positions or vacancies if they are medically cleared to return to work during the notice of organizational change period.

**Members Who Are Eligible for Early Retirement**

If you are at your Normal Retirement Date or your Unreduced Early Retirement Date before your layoff date, and you choose to terminate your employment with the University, you can retire the day after your layoff with an unreduced pension and retiree medical benefits (if you choose), in addition to getting your enhanced severance.

Note that the Early Retirement Bridge Benefit is only available to members who take unreduced early retirement as per the dates noted in the Collective Agreement. Be sure to check this information before making a retirement decision.

If you are within two years of qualifying for early retirement, you can remain in redeployment until you are eligible (up to 24 months). Retiring from the redeployment pool will entitle you to receive retiree medical benefits, provided you have at least 10 years of service with the University.

**Members Who Get Another Job During Their Notice Period**

When you receive notice of organizational change or layoff notice, you have redeployment pool status, but have not yet reached your layoff date and do not have the entitlements as spelled...
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out in Article 12:10.

If you receive a job offer where the start date is before your layoff date, you will have to resign from the position you are getting laid off from. This means the layoff notice and all rights and entitlements flowing from it will be rescinded. The terms and conditions of your new job will apply instead.

Note that this can be an issue if the new job is a term position at a lower pay band. If you wish to have redeployment status and/or severance at the higher pay band at the end of the term, you should negotiate a start date for the term job after your layoff date to avoid resignation.

ADDITIONAL SUPPORTS AND RESOURCES

UofT Career Transition Services

Alexandra Jotevski Borges
Coordinator Career Services
416-978-0995
alexandra.jotevski@utoronto.ca

Career Pathways Coordinator

Andrea Piscione
Career Pathways Coordinator
416-978-5221
andrea.piscione@utoronto.ca

The Career Pathways Coordinator is a new position and the result of the 2017 round of bargaining where we focused on issues of job security and the problems that some members have finding work while in the redeployment pool. This position was created to pro-actively work with members in redeployment to connect them to services, resources, and training to improve their ability to obtain a new position.

Centre for Learning, Leadership, and Culture (LLC)

ulearn.utoronto.ca

Support and Counsellors

If you at any time feel overwhelmed, anxious, depressed, sad, frustrated, or alone, please talk to an Employee and Family Assistance Program (EFAP) Counsellor or connect with the USW’s Lifeline Foundation.

Steelworkers EAP Program, Lifeline Foundation
416-977-6888

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life_line@bellnet.ca
Lifeline Foundation

UofT’s EAP Program, Homewood Health
1-800-663-1142
1-888-384-1152 (TTY)
Employee and Family Assistance Program

24-Hour Crisis and Distress Line Telephone
416-408-HELP (4357)

STILL HAVE QUESTIONS?

Contact Us
416-506-9090
Contact Your Union Steward
info@usw1998.ca
usw1998.ca
## APPENDIX I - SEVERANCE SCHEDULE

<table>
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<th>Continuous Years of Service at Date of Layoff (years)</th>
<th>Enhanced Severance Pay</th>
<th>Severance Pay if Leaving the Re-Deployment Pool Early</th>
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**Note:** For the purpose of calculating continuous years of service in accordance with this Schedule, only continuous service in this Staff-Appointed bargaining unit shall be counted. Notwithstanding the foregoing, continuous service in the USW Local 1998 Casual bargaining unit shall be counted where the employee has worked continuously in the same position with an appointment of forty (40) percent or more, or regularly worked the equivalent or more in hours each week (i.e. fourteen and one-half (14.5) hours each week in the same position) immediately preceding (without a break) the service in this Staff-Appointed bargaining unit.